



## 2026 Terms & Conditions Private Lessons

### **PRICING**

- Private lessons at Caper are provided below cost. They incur added administration expenses (such as managing solo lesson bookings and cancellations, invoicing). General studio/venue expenses (such as cleaning, rent, insurances, maintenance, electricity, water, council fees, strata fees, CCTV, security monitoring) are also factors. On top of this, there are also wage increases specific to a private lesson teacher/choreographer/receptionist.
- Solo lessons start \$48.00 per half-hour (GST included). This can increase in line with individual teacher/choreographer wages/fees. Any price increases will be communicated before the lesson.
- A receptionist is always rostered when private lessons occur (as part of the child safety policy).
- Pricing refers to 1:1 lessons. If more than one student in the class, it does not fall under this above rate.
- Solo lessons do not incur any additional discounts as they are already provided below cost.

### **DURATION**

- Regular solo lessons are a term commitment.
- Each term booking automatically rolls over to the next.
- Requests to permanently change the solo lesson schedule should be emailed 4 weeks in advance.

### **STUDIO HIRE**

Caper provides free studio hire to private lessons to enrolled students. As a courtesy, all private lesson requests must be made directly through Caper in the first instance. As the studio is often provided at no cost, we ask that teacher availability is only sought after permission has been granted by Caper.

### **CANCELLATION POLICY**

- If the teacher cancels the class, fees are refunded. If the student cancels the class, full payment is required.
- All cancellations must be submitted via email. If less than 72 hours' notice is provided, a phone call must also accompany the email.

This policy applies regardless of whether advance warning is provided. It covers all reasons including illness, injury, school events, etc. Requests to reschedule the class may be accommodated but incur additional fees at the usual rate (they are not offered in replacement).

### **TEACHER ROSTERING & STUDIO RESERVATIONS**

Booking a regular private lesson means that both the room and teacher are reserved exclusively for the student for the term. This prevents the studio from allocating the room to other purposes or scheduling the teacher on other classes during that time. It is not feasible to arrange alternative uses for the studio or teacher on a one-off basis according to changes in the student's availability.

Teachers rely on a consistent income and accept employment based on a regular shift. It is not reasonable for a teacher's income to fluctuate due to solo student absences (particularly when the class is given at the student's request). There are also compliance factors with Fair Work legislation regarding shift lengths, breaks and cancellations.

### **ONE-OFF PRIVATE LESSONS**

All private lessons are subject to the cancellation policy. In terms of one-off or short-term classes, the duration will be agreed upon before commencing. Payment of fees is due before the lessons commence.

### **AGREEMENT**

Agreement to the cancellation policy is assumed by attending solo lessons. It is clearly communicated to avoid any grievances.